

SIR CHARLES GAIRDNER HOSPITAL — UROLOGY

690. Mr R.S. Love to the Minister for Health; Mental Health:

I refer to Sir Charles Gardner Hospital (SCGH) Urology and ask:

- (a) How many complaints were received by the Health and Disabilities Complaints Office (HADSCO) relating to post-surgery urology issues in:
 - (i) 2020;
 - (ii) 2021; and
 - (iii) 2022;
- (b) How many patients required secondary operations, regardless of the cause in:
 - (i) 2020;
 - (ii) 2021; and
 - (iii) 2022;
- (c) How many trainee doctors were taught or trained through SCGH Urology in:
 - (i) 2020;
 - (ii) 2021; and
 - (iii) 2022;
- (d) Is this above or below the doctor–student threshold compared to jurisdictions;
- (e) Are trainee doctors required to be supervised for the entire length of an operation;
- (f) Are there any occasions in the following years where a trainee doctor was not supervised for the entire length of an operation:
 - (i) 2020;
 - (ii) 2021;
 - (iii) 2022; and
 - (iv) If yes to any occasion identified in (i)–(iii), please detail the reason the trainee doctor was not supervised; and
- (g) Are patients screened for risks of haematuria prior to operation? If not, does this follow best practice compared to other jurisdictions?

Ms A. Sanderson replied:

Health information is considered identifiable when it either directly or indirectly identifies an individual or has the potential to indirectly identify an individual based on a small number of complaints. Providing the requested information would disclose information that is protected by the statutory obligation in section 71 of the *Health and Disability Services (Complaints) Act 1995*. Complaint numbers are considered small if the value is less than five.

For the entire reporting period of the years 2020, 2021 and 2022 there were only small number of complaints made to the Health and Disability Complaints Office (HaDSCO) relating to Sir Charles Gairdner Hospital (SCGH) Urology Department post-surgery urology issues, therefore:

- (a)
 - (i) Nil.
 - (ii) <5
 - (iii) < 5
- (b)
 - (i) 6
 - (ii) 11
 - (iii) 9
- (c)
 - (i) 1
 - (ii) 1
 - (iii) 1
- (d) It is below other jurisdictions.
- (e) Yes.
- (f) (i)–(iii) No.

- (iv) Not applicable.
- (g) Yes. Sir Charles Gairdner Osborne Park Health Care Group follows National Guidelines on the clinical assessment and management of patients.